

NOOR ARIZELL HISYAM BIN MAT TAHIR

JOHOR / KUALA LUMPUR, MALAYSIA

ASPIRING TOUR LEADER | TRAVEL COORDINATOR | TOUR GUIDE

| arizell.hisyam@gmail.com | <https://www.linkedin.com/in/arizellhisyam/>

PROFESSIONAL SUMMARY

Travel enthusiast with hands-on experience planning and coordinating independent international trips to Japan, Turkiye and Europe. Experienced in itinerary planning, public transportation, accommodation research, budgeting and assisting travel companions throughout trips.

Strong communication and people skills developed through public speaking, emceeing, theatre performance and event work, supported by professional experience in technical support, field coordination and problem solving. Seeking an opportunity to build a professional career in tourism as a Tour Leader, Tour Guide or Travel Coordinator.

TRAVEL & TOURISM EXPERIENCE

INTERNATIONAL DIY TRAVEL & GROUP COORDINATION

Japan | 2024

Tokyo • Kyoto • Osaka • Nara

- Planned multi-city itinerary, transportation, accommodation and daily activities.
- Researched halal-friendly dining and budget travel options.
- Assisted travel companions with navigation and trip arrangements.

Turkiye | 2025

Istanbul

- Planned accommodation, sightseeing routes, public transportation and daily itinerary.
- Researched historical, Ottoman and Islamic destinations.
- Assisted travel companions throughout the trip.

Europe | 2026

United Kingdom • France • Belgium • Netherlands • Germany • Switzerland

- Planned and coordinated a multi-country itinerary including accommodation, intercity transportation and sightseeing.
 - Managed travel routes, schedules and budget independently.
 - Navigated public transportation systems across multiple European cities.
 - Researched halal-friendly dining and Muslim-friendly travel options.
-

CORE SKILLS

Travel: Itinerary Planning • Travel Logistics • Group Coordination • Destination Research • Route Planning • Budget Travel • Public Transportation

Communication: Public Speaking • Emceeing • Presentation • Storytelling • Customer Communication • Team Coordination

Digital: Photography • Videography • Canva • CapCut • Microsoft Office • IT Troubleshooting

PROFESSIONAL EXPERIENCE

JURUTEKNIK KOMPUTER | RISDA

2018 – Present | Malaysia

- Provide technical support and troubleshooting for hardware, software, network and user-related issues.
- Communicate clearly with users and stakeholders to identify problems and provide practical solutions.
- Perform field assignments across multiple locations and manage changing priorities.
- Work independently while coordinating assignments with team members and stakeholders.
- Support organisational events through photography, videography and multimedia production.
- Produce videos, posters and other digital content for organisational activities.

Transferable Skills: Problem Solving • Communication • Field Coordination • Customer Service • Adaptability • Time Management

RELEVANT TOURISM & EVENT EXPERIENCE

MASCOT PERFORMER - TOURISM JOHOR

MAHA 2026 | Malayan Agri-Horticultural Association

- Represented Tourism Johor as a mascot performer during MAHA 2026 in conjunction with the Visit Johor 2026 campaign.
- Engaged with visitors and the public in a lively event environment.
- Assisted in promoting Johor as a tourism destination through public interaction and event activities.
- Performed for photo opportunities and helped create a positive visitor experience.
- Worked as part of an event team in a high-traffic public environment.

THEATRE PERFORMANCE

PERTANDINGAN PERSEMBAHAN ANTARA AGENSI KKDW | 2025

- Performed in front of live audiences, developing confidence in public engagement, acting and storytelling.
- Experience adapting performance and energy based on audience response.

EMCEE / PUBLIC SPEAKING

- Experience presenting and communicating with audiences in event environments.

PHOTOGRAPHY & VIDEOGRAPHY

- Experience covering organisational events and travel activities using smartphone and action camera equipment.

EDUCATION

SIJIL SISTEM KOMPUTER DAN SOKONGAN

KOLEJ KOMUNITI KLANG | 2017

LANGUAGES

- **Bahasa Melayu** - Native
- **English** - Conversational
- **Japanese** - Basic (Speaking)

- **Korean** - Basic (Speaking)
- **Turkish** - Basic (Speaking)
- **French** - Basic (Speaking)

Basic speaking ability; limited reading and writing proficiency in Japanese, Korean, Turkish and French.

LICENCES & CERTIFICATIONS

Driving Licence: B2, DA

ADDITIONAL INFORMATION

Open to **full-time, part-time and freelance** opportunities in tourism, travel and tour operations.

References available upon request.